Category	Feature	вем	BEMO Managed Security		BEMO Managed BEMO B				
				Platinum	Compliance 8x5	Helpdesk 8x5	8x5	24x5	24x7
	MS Pre-Req	Microsoft 3	Microsoft 365 ES		Sam - Spm PST Monday - Friday	Sam - Spm PST Monday - Friday	Sam - Spm PST Monday - Friday	24 hours	24 hours 7 days a week
	Minimum purchase required	20	20	20	20	1	20	25	25
Cybersecurity	Email security Identity security	1	1	4	×	×	×	×	×
	Corporate device security	1	1	1	×	*	×	*	×
	Personal device security	1	1	1	×	×	×	×	×
	Document security Guest Management security	×	1	1	×	×	×	×	×
	Network Security	×	1	1	×	×	×	×	×
	Cloud App security	×	1	*	×	×	×	×	×
	Insider Risk Security Vulnerability Management	×	· ·	1	×	×	×	×	×
	Cybersecurity for Frontline Workers or Web-Only Users	ŝ	ŝ	\$	×	×	×	×	×
	Security monitoring with email alerts (8 am - 8 pm EST) Azure Security Center monitoring	√	~	1	×	×	×	×	×
Monitoring and Alerting	Proactive Monitoring of security policies and breach responses	Ŷ	2	1	×	×	×	×	×
	Implementation of new Microsoft features for policies	1	1	*	×	×	×	×	×
	Monthly OS Updates	2	1	1	*	*	*	*	×
	Zero Day Updates				*	*			•
Compliance Services	Connectors and Policies Mapping	×	×	×	4	×	×	×	×
	IT Compliance Policies	×	*	×	4	*	×	*	×
	Vendor and Risk Management Dedicated Compliance Engineer to maintain your 72-hours compliance SLA	×	×	×	7	* *	×	×	×
	Audit Management and Coordination	×	×	×	✓	×	×	×	×
	Penetration Testing and Remediation	×	×	×	1	×	×	×	×
	Quaterly Compliance Review	×	×	×	4	×	×	×	×
	Continuous 3rd party Compliance Monitoring Software (i.e.: Drata or Vanta)	×	×	×	\$	×	×	×	×
	24/7/365 - Managed Threat Detection	\$	<u>\$</u>	V	×	×	×	×	×
Security Operation Center	24/7/365 - Managed Threat Alerting	\$	\$	*	×	×	×	×	×
		\$	\$	1	×	× ×	* *	× ×	×
	24/7/365 - Microsoft Azure Sentinel SIEM for log and alert monitoring 24/7/365 - Microsoft Defender for Cloud Apps with SaaS app monitoring	Ś	Ś	1	×	×	×	×	×
	Patching Microsoft Applications	1	1	1	* *	* *	× ×	* *	×
Vulnerability Patching	Patching Windows 11 Patching MacOS	7	1	7	×	×	×	×	×
	Patching 3rd Party Applications	\$	\$	✓	×	×	×	×	×
	Security attestation letter - Quarterly	×	-	~	×	×	×	×	×
IT Reviews	Quarterly IT Security Review	1	1	1	×	×	×	×	×
	Quaterly Helpdesk Review of Support Activities	×	×	×	×	×	✓	✓	✓
	Database migration to Azure	\$	<u>\$</u>	<u>\$</u>	<u>\$</u>	<u>\$</u>	<u>\$</u>	<u>\$</u>	\$
Qualified	Domain controller Migration to Azure	\$	\$	\$	<u>\$</u>	<u>\$</u>	\$	\$	\$
Migration	Email migration	<u>\$</u>	\$	\$	<u>\$</u>	<u>\$</u>	\$	\$	<u>\$</u>
	File migration to SharePoint, OneDrive, and Teams Phone migration to Microsoft Phone	<u>\$</u> \$	<u>\$</u> \$	<u>\$</u> \$	<u>\$</u> \$	<u>\$</u> \$	<u>\$</u> \$	<u>\$</u> \$	<u>\$</u> \$
	Breach response support Autopilot deployment and management	\$	<u>\$</u>	<u>\$</u>	*	<u>\$</u>	<u>\$</u>	<u>\$</u>	\$
Services **	Windows 365 deployment	<u>\$</u>	<u>\$</u> \$	<u>\$</u> \$	×	<u>\$</u> \$	4	1	1
	Apple Business Manager	\$	\$	\$	×	<u>\$</u>	4	4	✓
	Non-security Consulting (i.e. Power BI, Project Online)	\$	<u>\$</u>	\$	*	<u>\$</u>	<u>\$</u>	\$	\$
	Security Consulting Auto labeling/File Conversion from Office	<u>\$</u>	<u>\$</u> \$	<u>\$</u> \$	× ×	<u>\$</u> \$	<u>\$</u> \$	<u>\$</u> \$	<u>\$</u> \$
						-		-	
AddOns	ConnectWise - Cloud backup for Microsoft 365	\$	<u>\$</u>	*	*	*	×	×	×
	Printix - Cloud-based print server Keeper - Password Manager	<u>\$</u> \$	<u>\$</u> \$	<u>\$</u>	* *	×	×	×	×
	KnowBe4 - Security awareness training	<u>\$</u>	\$	1	*	×	×	×	×
	Storyals - M365 Training	\$	<u>\$</u>	<u>\$</u>	*	×	×	×	×
	Harmony SASE - Virtual Private Network (VPN)	\$	\$	<u>\$</u>	×	×	×	×	×
	Cisco Meraki - Managed networking	\$	\$	<u>\$</u>	<u>\$</u>	×	×	×	×
Hardware	Yealink - Microsoft Teams compatible hardware	<u>\$</u>	<u>\$</u>	<u>\$</u>	<u>\$</u>	×	×	×	×
<u> </u>	YubiKey - Hardware token security keys	\$	\$	<u>\$</u>	<u>\$</u>	×	×	×	×
	Microsoft 365 licensing	\$	<u>\$</u>	<u>\$</u>	<u>\$</u>	×	×	×	×
	SW subscription for Windows Server and SQL Server	\$	<u>\$</u>	<u>\$</u>	<u>\$</u>	×	×	×	×
A# 4:	Microsoft Perpetual software Deployment (Infrastructure, Database, Storage, Networking)	<u>\$</u>	<u>\$</u>	<u>\$</u>	<u>\$</u>	×	×	×	×
Microsoft 365 &	Azure Reserved Instance	<u>\$</u> \$	<u>\$</u> \$	<u>\$</u> \$	<u>\$</u> <u>\$</u>	×	×	×	×
Azure	Azure Virtual Desktop	\$	\$	\$	\$	×	×	×	×
	Azure Managed	\$	\$	<u>\$</u>	<u>\$</u>	*	*	*	*
	Azure Marketplace Azure Hybrid Benefits (AHU)	<u>\$</u> \$	<u>\$</u> \$	<u>\$</u> \$	<u>\$</u> \$	×	×	×	×
		*	*		-				
Support	Access to BEMO Support via our BEMO App on Microsoft Team	*	×	×	×	4	4	1	4
	Access to BEMO Support by Online Portal Access to BEMO Support by Phone	×	×	× ×	* *	*	¥ /	1	4
	Access to BEMO Support by Phone Microsoft Verified ID (for administrator)	<u>\$</u>	<u>\$</u>	<u>\$</u>	<u>\$</u>	\$	<u>\$</u>	<u>\$</u>	<u>\$</u>
	IT Technical Support - Microsoft 365	×	×	×	×			1	
	IT Technical Support - Device Hardware IT Technical Support - Third-Party Applications	×	×	× ×	* *	× ×	4	1	4
	Customer's Employees Onboarding & Offboarding request	×	×	×	×	×	1	1	✓
	Remote Access to customer's device for troubleshooting	×	×	×	×	✓	✓	✓	✓
	Payment by credit card or ACH	-	1	-	✓	√	-	-	4
Billing	Consolidated billing	1	1	1	1	✓	✓	1	1
Dilling	1-year contract billed monthly or yearly	1	1	1	1	4	1	1	1
	1-month contract	· ·	٧	٧	*	4	٧	· ·	4

\$: Option available at additional cost