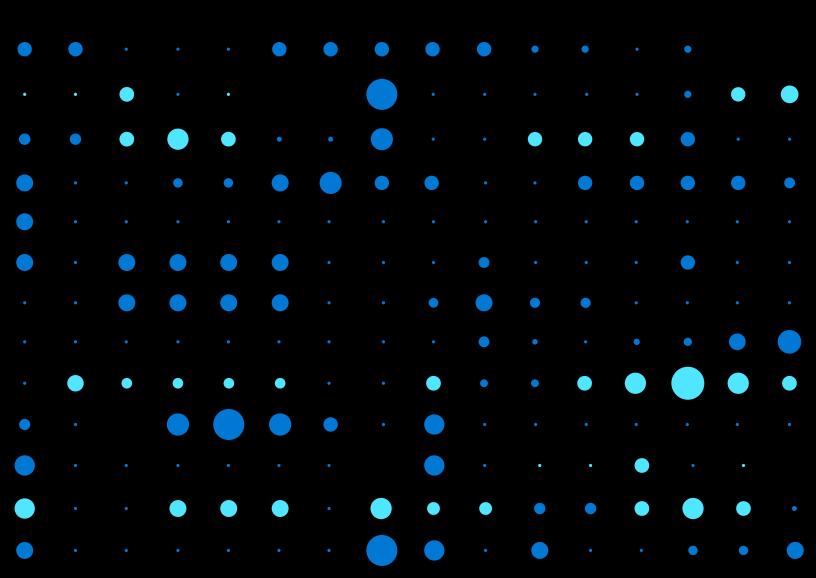


Cloud lessons learned

Four companies that migrated their SQL data



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01.

Introduction

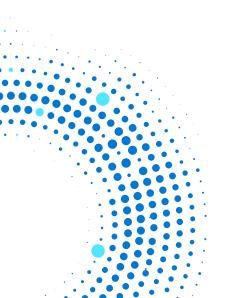
Technology used to be a differentiator. Now it's a lifeline. Recent findings from Accenture Research suggest that nearly 63 percent¹ of companies are vulnerable to technology-driven market disruptions.

In response, companies are constantly looking for ways to cut costs, improve processes, and engage customers. However, many have been unable to compete because they're using software designed for an on-premises world.

What some have discovered is that upgrading IT infrastructure is just as critical (and perhaps more so) as upgrading their line of business applications. And with SQL Server 2008 reaching the end of support, now is a perfect time to consider a platform-as-a-service (PaaS) solution such as Azure SQL Database.

<u>Azure SQL Database</u> is a fully managed cloud Database-as-a-Service solution that offers a version-free platform with built-in security, reliability, scalability, and high availability. In addition, the release of Azure SQL Database Managed Instance offers an easier way to modernize your on-premises SQL Server databases without changing your apps.

The following are real-world examples of how companies have benefited from upgrading their databases and migrating their data to the cloud.



Scalability, flexibility, and economy

An essential part of digital transformation is becoming more agile and adaptable to shifts in the market. Those shifts may be long- or short-term, predictable or unexpected, but whether in startup mode or an industry leader, every business knows there is always more disruption just around the corner.

The economy and scalability of the cloud gives companies a greater ability to adjust their resources and retool their priorities. Azure SQL Database offers companies a variety of ways to tap into the scalability, economy and flexibility of the cloud.



Dinero is a Copenhagen-based provider of SaaS accounting solutions for Danish small and home-office businesses. Due to rapid growth of its customer base, Dinero's needs were exceeding the capabilities of its on-premises data center.

Migration goals

- Reduced costs
- Improved data security and disaster recovery
- · Scalability to meet demand



Dinero's on-premise datacenter could no longer meet the needs of its growing customer base, or the increased demand of its SaaS accounting solution at month's end. After evaluating Amazon Web Services, Dinero went with the PaaS capabilities of Microsoft Azure.

The company's transition team converted some of the trigger jobs within its accounting application into Azure WebJobs and cloud services. Then they uploaded all of the user files to Azure Blog Storage and created a wraparound to route future uploads directly into Blog Storage, rather than to their local disk. The entire process of copying SQL Server to Azure SQL Database was completed in about eight hours.

The new solution uses Azure Redis Cache to optimize data accessibility, and Azure Web Apps to deploy new features in Dinero's application. To lower costs, Dinero started purchasing elastic Database Transaction Units (eDTU), which it can purchase in bulk, for all of the databases in a pool. With eDTUs, Dinero can then allocate DTUs to the databases that are doing the most work.



Azure offers a great PaaS platform that matched our needs for deployment agility and scalability. We needed a solution where we just had to tick a box to replicate data to another server.

Lars Nikolajsen

Chief Technology Officer



Bringing your legacy with you

As companies mature they adapt to a certain way of doing things.

Regardless of the situation, your existing software has value and moving to a new system shouldn't mean losing your historical data.

With Azure VMs and Azure SQL Database Managed Instance you can seamlessly migrate, and manage heterogenous workloads. And because Azure SQL Database Managed Instance has almost full feature parity with nearly 100 percent of SQL Server 2008, you can run your applications in the cloud with few, or zero, code changes.



Allscripts is a Chicago-based professional services firm that develops and hosts software for hospitals, clinics, pharmacies, and pharmaceutical companies around the world. Through a corporate acquisition, the company inherited roughly 1,000 virtual machines (VMs) containing dozens of applications running on older versions of Windows Server and SQL Server, or on Linux.

Migration goals

Combine newly acquired workloads, consolidate data centers, increase data security.



Allscripts migrated nearly

6,000

virtual machines to Azure

Through its corporate acquisitions, Allscripts inherited numerous apps running on more than 1,000 VMs. The company had the workloads up and running in three weeks using a variety of migration paths:

- Using Azure Site Recovery (ASR) to replicate some VMs running Open Source apps to the Azure Data Center, then initiating a fail over.
- Reusing some of its existing on-premises SQL Server licenses on Azure (through Azure Hybrid Benefit), and migrating 600 VMs with older editions of SQL Server.
- Moving some VMs running Linux apps to its own data center and then setting up a VPN with the Azure data center.
- Lifting and shifting some of its on-premises workload to Azure SQL Database Managed Instance.

Since moving these VMs to Azure, Allscripts has streamlined its data center operations, and the company plans on migrating an additional 6,000 VMs that it owned prior to the acquisition.



Using Azure has dramatically accelerated both our acquisition time and our new product development time. We've been able to shut down older, inefficient data centers and focus more resources on developing great software. This is one factor that moves us ahead in a very competitive market.

Peter Tomlinson

Director of IS, Technology Operations, Allscripts

Reducing your overhead and stimulating growth

One of the biggest benefits of the cloud is having access to enormous compute, development, and storage resources without the complications of infrastructure management or licensing —and at a much lower cost.

With Azure SQL Database you also get greater control of where and how you deploy your technology, while creating opportunities to reduce capital, operational, and IT costs.



Malaysia Airlines is a regional carrier with a fleet of 80 jets.

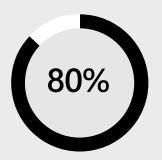
Migration goals

To cut costs, be more competitive, improve service, improve customer engagement, avoid vendor lock-in.



Malaysia Airlines was running its 10-module SAP deployment that was running on aging, costly IBM P-Series hardware and AIX 6.2 software. With the help of Tata Consultancy Services, the airline shifted its SAP solution to Windows Server 2016 and SQL Server 2016 running on Azure Virtual Machines (VMs).

The company also moved its legacy infrastructure (a proprietary UNIX machine) to Azure VMs. Now, Malaysia Airlines runs 80 percent of its apps on Azure, with the other 20 percent remaining on its own platform. And with Azure Express Route, the company can manage its on-premises and cloud-based assets through one system, lowering total IT costs by 45 percent.



Malaysia Airlines runs 80 percent of its apps on Azure



Azure serves as our primary technology platform for what we call the evolving digital airline. We use it to engage closely with our customers and to enhance the customer relationship and customer value, while maximizing efficiency and effectiveness for the front-end and back-office operations.

Tan Kok Meng

CIO, Malaysia Airlines

Advancing, transforming, and thriving

"Adapt or die." As harsh as it sounds, it seems more relevant than ever. So as you update your business operations and engagement funnel, don't forget to overhaul the underlying technology that can help your entire company be more responsive.

Azure SQL Database Managed Instance provides the ability to dynamically scale, so your company's applications and data analytics can respond to changes in demand. With in-memory online transaction processing, you can improve network performance, and generate queries and reports faster. And because it's fully managed, Azure SQL Database can help your IT team to find the right balance between operational efficiency and business enablement.



Infosys, a global IT consultancy based in India, has **165,000 employees** around the world. SQL Server 2008 was the linchpin of its operations, connecting to **more than 250 internal apps** and processing **45 TB of data**, but the company was experiencing ongoing latency issues.

Migration goals

Continue providing a maximum level of service and performance, ensure the high availability and security of its data, and position itself to easily migrate to the cloud.



Microsoft Premiere Support helped Infosys design a solution based on SQL Server 2012, Always-On High Availability (a feature in SQL Server), and an 8-node Windows Cluster with Failover Cluster Instances for 11 SQL Server cluster instances.

The team blocked off a year to create an upgrade and migration plan that would reduce down time. This included:

- O1. Completing a feasibility study, as well as proof-of-concept and network bandwidth testing
- **02. Generating reports** to highlight and address upgrade obstacles
- O3. Assessing the risk of online transaction processing environment and the upgrade complexities for new features and add-ons in SQL Server 2012
- 04. Creating performance baselines and comparing and analyzing pre- and postupgrade query performance
- **05.** Scripting, testing, and automating a majority of the **upgrade tasks**
- 06. Creating a step-by-step and overall review of the upgrade plan

Infosys and Microsoft Premiere Support completed the upgrade and data migration over a few days. Once complete, Infosys saw immediate performance improvements:

- Reporting latency dropped from two hours to near real-time
- Speed of frequently run data queries improved by 70 percent
- Execution of BI reports reached near real-time

Other benefits included broader integration with third-party applications and access to new BI tools such as Tabular Models in SQL Server Analysis Services. And with the added ability to scale SQL Server workloads on demand from its datacenter to the cloud, Infosys can now build hybrid BI and OLTP apps that are more powerful and will help the company perform at its peak.



Moving forward

The end of support for SQL Server 2008 and 2008 R2 requires companies to assess their environment's security and capabilities. Whether you want to simply rehost, or refactor, rearchitect, or rebuild them, Azure provides the flexibility, scalability, low TCO, and security you need. And Azure SQL Database will give you a responsive data management solution, which has become a necessity to stay competitive and scale-up, with practically zero downtime. And if you're looking for a more cost-effective solution to modernize your business, consider Azure SQL Database Managed Instance. In both cases, you'll get full compatibility with SQL Server as well as the benefits and savings of a fully managed PaaS. Additionally, the value of your on-premises SQL Server licenses will be applied toward the cost of the upgrade. For details, see the Azure Hybrid Benefit page.

Learn more about migrating to <u>Azure SQL Database</u> and <u>Azure SQL Database</u> and <u>Azure SQL Database</u> Managed Instance.

¹ Accenture Research, "Disruptability Index" February 26, 2018.